

MADHYA PRADESH STATE LEARNING AND DEVELOPMENT COUNCIL



PRESIDENT

Dr. Pallavi (Joshi) Kapooria

Corporate Trainer and Consultant

Certified MBTI® Consultant and Practitioner (USA)

Certified Trainer - BOSCH Skills India | Certified Trainer - MEPSC-NSDC

A seasoned and passionate L&D professional actively engaged in academic delivery, research and consultancy in diverse projects and faculty development trainings; Dr.Pallavi (Joshi) Kapooria is presently associated with Prestige Institute of Management & Research, Indore (NAAC A++ accredited) as a Faculty in Marketing area. She comes along with a varied experience of 16+ years, of which enriching 6 years are from the industry and 10+ years of research & teaching experience.

A certified trainer by BOSCH Skills India and by MEPSC – NSD (Qualification Pack of Trainer), Government of India, Dr.Pallavi Kapooria is keen on conducting Leadership and Personality types training sessions and earned her MBTI® Practitioner certificate from The Myers Briggs Foundation, New York, USA in 2019. An NLP (Neuro-Linguistic Programming) enthusiast, Dr.Kapooria has completed a certification on NLP to refine her training skills with a new dimension. She is a Life Member of ISTD-Indian Society for Training and Development.

Dr.Kapooria marked her debut as an author with her ISBN book on Customer Relationship Management published in 2017. An avid researcher, she has 25+ research publications to her credit with a case study in the marketing domain published in The Case Centre (ECCH) (2020) and 2 publications in ABDC- C Category journal (2022 and 2021) and a patent published under Government of India (2021).

A registered Ph.D. supervisor in the Faculty of Management, Devi Ahilya Vishwavidhyalaya, Indore, her first scholar has been awarded with Ph.D in 2022. Dr.Pallavi Kapooria is passionate about constantly upgrading her research and training skills. She comes along with national and international exposure to keep abreast with the dynamic environment and represented PIMR, India at an International Conference held at Marist Institute of Management, Poughkeepsie, USA in 2019

Dr. Kapooria is on Editorial board & Advisory committee of various publications of repute like Edwin Group, South Asian Journal of Multidisciplinary Studies (publication of Jabalpur Management Association), Ignited Minds Journal (UGC approved), International Research Journal of Management & Social Sciences, International Journal of Management Education & Student' Employability (IJMESE) Swindlink.com & IMPARC.



VICE PRESIDENT

DR. BHAVNA SHINDE

State Lead , M.P ,Central Square Foundation-The Education Alliance

Earlier, she has worked as Lead project manager - Grant Thornton Project Management team for Quality Improvement Project, Department of Higher Education, Government of Madhya Pradesh. The project was funded by World Bank. In the past ,have led the projects for Department of Employment and Training, Gujarat, Gujarat Skill Development Mission, Gujarat State fertilizers and chemicals (GSFC) University, CM fellowship program for Chhattisgarh while she was employed

with PwC. While working on these projects, she has represented the project on various forums, maintained relationships with various stakeholders of the project, ensure tracking of project expenditure, financial planning and accounting.

Dr. Bhavna specializes in education, skill development, capacity building, teaching/training, e-governance and institution building consulting projects. While working on these projects have developed advanced skills in institution development roadmaps, strategic planning for quality improvement of education and skill development, process re-engineering for improvement of processes at educational and training institutes, performance improvement of training institutes, curriculum development, strategic planning for capacity building and change management for e-governance implementation, human resource planning and development for change management.

She also sees synthesizing research and drawing conclusions for drafting user-friendly knowledge documents like concept notes, research papers, toolkits, guides, methodologies, policy papers and notes, project and program documents, baseline studies, curriculum and training program designing, desk reviews, comparative studies as my asset. All the projects, she worked involved ICT enablement and digitization for implementing reforms so have good knowledge of implementation of ICT as an enabler in the development sector.

As she has worked with projects funded by World Bank, JICA, understand the nuances of the projects funded and implemented by the multilateral organizations.

COUNCIL MEMBERS



DR.RISHU ROY

Dr. Rishu Roy is presently working as Professor at Shri Vaishnav Vidyapeeth Vishwavidyalaya. Currently she is elected as Chairperson of ISTD (Indian Society of Training and Development) Indore Chapter. She was formerly associated as Director at Sanghvi Institute of Management and Science, (SIMS) Indore and has the experience of two decades.

Recently, in June 2022, she has published a book titled “*Quality of Work Life and Mental Health - Jewels for Workplace Spirituality*”. In May 2022, she has attended a workshop organized by CII (The Confederation of Indian Industry) on “*National HR Excellence Award Framework*” and is now recognized as Certified Assessor for evaluating HR policies of companies of high repute. She also completed a course on “People Analytics” from IIM Indore (2020) and also attended two months residential Management Development Program at IIM Indore in 2012.



PRAGYA SINGH

BANKING AND FIANANCE PROFESSIONAL

Pragya, a Post Graduate in Marketing and Human Resource from DAVV University Indore, has over 5 year of experience in Finance sector with ICICI Direct and SBI securities- largest distributor and broking platform. She had joined the ICICI Direct as a management trainee. She saw the biggest Market crash and the tough time for the economy around the world due to Pandemic (Covid19). She has expertise in investments products like Mutual Funds, Fixed Deposits, Insurance, NPS, NCD, and Gold etc. She is Certified with NISM V-A and IRDA which gave her the authority and licensing by Government of India to operate this role of helping in Investment Banking. She handles a team of 15 smart professional and continues to enhance their skills and development. Pragya has delivered a significant contribution to the respective finance sector as a whole, also have taken the team to the highest benchmark.

In her experience of just 5 years, she has been rewarded as "The Best Employee Award" and "Champ of the Month Award" in a row.

Who says finance isn't for women? We Indian Women are changing Gender Stereotypes!



DR.CHANCHALA JAIN

AUTHOR, RESEARCH EXPERT AND ACADEMICIAN

Dr. Chanchala Jain is an Author, Research Expert and Academician with an Experience of more than 10 Years in Management and Commerce as an Assistant Professor. She is a co-founder of Urja Counseling & Training, Indore. Also she is Working as Assistant Professor in Prestige Institute of Management & Research, Indore. As a Research Expert and Trainer, She has conducted many workshops and FDPs on SPSS Module and research paper writing.

She has chaired and co-chaired various conferences. She has rich experience of more than 8 years in research and with this she has more than 40 research papers published in various Scopus, National and International journals. She has also presented research papers in more than 15 conferences and won 4 best papers award at JIMS, Delhi; Pacific University, Udaipur and Prestige, Indore. 4 research scholars pursuing their Ph.D. degree under her able guidance. She has also guided more than 500+ students in their major and minor research projects.

As an Author, She is also written a book on crucial problem of our society along with a co-author, titled as आत्महत्या क्यों.



KAVITA JAIN

EQUITY RESEARCH HEAD

Arihant Capital Markets Ltd.

Mrs. Kavita Jain has an impressive industry experience of more than 17 years in the financial market domain. She is a Guest Speaker as an equity research analyst on National Business Channel CNBC Awaaz. She has also featured on other business channel viz. Zee Business, ET Now Swadesh. She also shares her views on financial websites money control and Zee Biz. She holds a MFA -Masters of Financial Administration & NISM Certification in Equities, Currency Derivatives, Research Analyst .Prior to working as the current position of Research and Training Head of Arihant Capital Markets Ltd. , she worked as a Sr. Research Analyst & Learning Head , Compliance Officer with Swastika, Indira Group & Exclusive group. Kavita's interests are in the areas of analysing market trends and identifying trading opportunities in equity cash/derivatives segment based on advance charting techniques and derivatives data analysis. She has gained extensive skills and experience across diverse professional fields, and particularly enjoys challenges to solve complex financial issues. Her position as a Research & Training Head proves her dedication and commitment towards the promotion of self-improvement. It is her daily mantra, as she believes that leading by example is paramount towards affecting positive change for all concerned



DR.NAVITA GURBANI

ACADEMICIAN| MOTHER| WRITER

A PhD in Business Management & MBA (Gold Medalist), I have a passion and flair of teaching & mentoring with strong work ethics, sense of integrity, commitment, and desire to succeed. I have gained over a decade's experience in academics and training adults from varying backgrounds while handling numerous roles and responsibilities associated with it. The knack of writing has made me publish 14 research papers in Finance along with publication of two of my articles in a renewed Indian youth magazine. The blogs I compose are directed towards current trends and societal settings.

Being a mother of a wonderful Girl child, I feel God has blessed me immensely with a remarkable gift and a privilege that I hold very close to my heart.



PALLAVI SINGH

PALLAVI SINGH

LEARNING AND SKILL
DEVELOPMENT PROFESSIONAL

Pallavi Singh
Head of Programmes
Mosaic Workskills Pvt.
Ltd.

Pallavi, a Post Graduate in Business Management and Graduate in English Literature from Delhi University, has over 18 years of experience in various fields encompassing Human Resource Development, Training & Placements, Business Development and Organizational Development that includes Recruitment and Staffing, Strategic Planning & Implementation, Restructuring and Revitalization.

She is a Certified ISO Lead Auditor which helps her maintain standards at her workplace. She has handled skill development projects and possesses skills to handle vocational training and development. Her strengths include smart work, punctuality, strategic thinker, proactive & strong communication skills. She is a multi-tasking person who can work independently as well as in a team.

Her experiences have been in Indian Airlines for a special project in Marketing department, Frankfinn Institute of Airhostess Training in Placement, Virtual Voyage College of Design, Media & Management, Consultant with different organizations etc. She has been a Trainer by passion for quite some time.





RUCHIKA DRABLA KESHWANI

CHIEF BUSINESS OFFICER, WOMENPRENEUR, MARKETING COACH

A woman full of wit and grit, who built her dreams with her key strokes, *Ruchika Drabla Keshwani* is a highly respected businesswoman. She is the *Chief Business Officer* of *Genie Talk Pvt. Ltd.*, one of the leading firm building the world's most advanced cognitive Conversational AI technologies to deliver an effortless experience to their customers across several mediums including- chat, voice, call & email, and *O genie Travels*, an AI based Virtual travel assistant, that evolved immensely & went global under her stewardship. She is also the esteemed founder of a certified digital marketing training institute- *Digital Scoula*.

With a massive following and a vast experience of 10+ years, being an influencer womenpreneur that she is, has also been felicitated with- *'MadhyaPradesh Top Leader Award'* by World Women Leadership Congress Asia.



RAKSHA PAWAR

CORPORATE TRAINER

With a Masters in Business Management (HR), Raksha comes with an Experience of over 15 years in Education sector.

A Certified Nutrition counselor with 6 years plus experience in health industry, Raksha has imparted trainings in various reputed companies, Management ,Hotel Management and Engineering colleges.

She has also given services to Nutrcharge, Educomp, Frankfinn Institute of Air Hostess training, Prestige Institute of Management and Research, Infobeans, Jaipuria Mangement college, Patrika group of newspapers to name a few. Areas of expertise- soft skills Training,GDPI and learnings based on theatre,counselling apart from Product and sales training.

She is in love with travelling, improving life style overall, writing poetries, reading, playing Ukulele, Music and spending time in Nature & NGO related activities, organising my space for feel good factor. Believes in making the world a better place to live one day at a time



CHAHAT JAIN CHHIPANI
CONTENT STRATEGIST



Hi,

My name is Chahat Jain Chhipani and I am the Co-Founder & Content Strategist of a Digital Marketing Firm 'Grow & Turn'.

We provide marketing, consultancy and management services to enable businesses & professionals grow through their social media handles. I am simultaneously doing a PhD in Personal Branding.

My life motto: Aspire to inspire before I expire.



KULJEET CHOUREY

ACADEMICIAN AND RESEARCHER

Mrs. Kuljeet Chourey is presently working as an assistant professor, management, softvision college, indore.

She has 4 years of corporate experience with Mahindra & Mahindra financial services. During this period she has overseen marketing and operations of various branches in the capacity of Relationship Manager and Branch Manager respectively. She is currently pursuing her Ph.D. in management from PIMR, DAVV, Indore.



NIHARIKA GANPULE

RESEARCHER AND BANKING PROFESSIONAL

Niharika Ganpule is currently working as a Campaign and Creative Manager at HemAster Media, and also pursuing Ph.D. from Devi Ahilya Vishwavidyalaya, Indore. An MBA in Marketing Management, she has demonstrated academic excellence throughout her career. She has worked with renowned organizations such as HDFC Bank and the Indian Institute of Management (IIM Indore), Indore, and developed essential skills such as leadership, teamwork, and relationship management. She has also qualified UGC NET examination as Assistant Professor in Feb 2022.

During her graduation, she received scholarship for Higher Education under Inspire DST Program awarded by Ministry of Science and Technology to 1% meritorious students of each board and received Honor Certificate and a cheque for securing 100% marks in mathematics. She has strong interpersonal communication, and team building skills, which help her resolve corporate challenges and develop long-lasting systems for performance. She is skilled with technical knowledge of tableau, CRM-Next ProwessIQ, Oracle Flexcube, and DMS. She has completed training of IC 38 of Insurance Institute of India and certified by Insurance Regulatory and Development Authority India (IRDA) in August, 2019. She has

NISM-Series-V-A certification and completed KM (Knowledge Management) certification program offered by Deloitte in March, 2017. The future aspiration of Niharika is to reach the top leadership positions, which offer her opportunities to drive the policies and strategies of the business. She also wishes to work on social issues such as women's empowerment and sustainability.



REETA SINGHAL

COUNSELLING PSYCHOLOGIST AND CAREER COUNSELLOR

Profile

I am Reeta Singhal working as counselling Psychologist and career counselor. my work makes me work with different age group people. This makes me more versatile and compassionate human being. My aim is to make mental health as one of our priorities in life and learning and development as cornerstone of new being.

profile



Edited 11:00





AYUSHI AGRAWAL

HR PROFESSIONAL

Ayushi is an HR professional and working as Management Trainee HR with Tata Consultancy Services. with a Masters in Business Administration from Prestige institute of Management and Research, Indore, I was part of PIMR Family Business group. It has improved my knowledge towards family business and industries. Since, WICCI is a premier All-India National Women's Chamber empowering women professionals, entrepreneurs and leaders in all walks of life, as an HR, it will be a great opportunity to become a part of Learning and Development Council at WICCI.



DR.ANJALI (PATHAK) SHARMA

A PhD holder and Gold Medallist in MBA (HR) with around 4 years of experience in recruitment and training sector, Dr.Anjali is adept at identifying recruitment and training needs, counselling, interview training and resume building. She is a skilled HR Professional with extensive industrial experience from entry to exit. Significant experience in both manufacturing and sales engineering companies.

Her knowledge purview includes Organizational Behaviour, Training & Development , Compensation & reward management, Corporate Communication, Emotional Intelligenc, Spiritual Intelligence and Leadership Effectiveness

Successfully completed research on Academic Intelligence, Emotional Intelligence, Spiritual Intelligence and Leadership Effectiveness

Also, successfully completed Academic projects on: Job Satisfaction and OCTAPACE, Emotional Intelligence & managerial effectiveness.

Published three research papers and presented papers in two international conferences.

Proficient at grasping new managerial concepts quickly & utilizing it in a productive manner. Believes in continuous learning and an innovative approach. Adaptable and a quick learner with skills to work under pressure. A good team player with strong communication & interpersonal skills.



NEHA BHATIA

I am an enthusiastic professional thriving on gaining and growing new skills on my journey. I value learning from others and can quickly adapt to new insights.

I am obsessed with staying organized, and I always do anything to enhance that.

Being a mother, I learnt STRENGTHS I didn't know I had and dealing with FEARS which I never knew existed. Motherhood has been Challenging, Crazy, Sleepless and still unbelievably Beautiful.

My personal and professional career have taught me following things about myself:

I tell grate narratives that motivate.

I am constantly learning because I never settle.
I stay calm when faced with adversity.

I focus on making high quality decisions.

I educate, refine and drive myself to be a better person.

I enjoy meeting new people and hearing new perspectives.

Above all, I strongly believe Where there is a women, there is magic...
Be heroine of your life, not the victim.
There is no limit to what we as a women can achieve.



VARDHANI SISODIYA

Vardhani was born and brought up in Ratlam into a business class family. She has completed her education as M.A Economics, from Vikram University and MBA Marketing and Data Analytics from PIMR, Indore. Currently working with Blacksof, a Branding and a Design studio as Executive - Business and Alliances, managing end to end process of generating business and handling customers. She is a creative and quick thinking individual with a bent towards communicating and building a cordial relationship. Well versed with digital marketing tools and marketing strategies. Skilled at integrated marketing methodologies and can drive sales and increase brand awareness



VAISHNAVI RAJ

A quality-oriented and result driven college student, pursued B.A. Honors Economics from School of Economics, Devi Ahilya Vishwavidyalaya. A CFA Level 1 Candidate, she has a huge interest and inquisition to understand the broader aspects of Finance and Investment sector. She has learnt Financial Modelling, Financial market Operations, MS Excel, R Advanced Programming, SPSS and Data Analysis. She has also the privilege of working for AIGGPA, Bhopal as a Field Investigator wherein she assisted BASE University, Bengaluru in their research project by collecting primary data for them at the ground level. She has interviewed nearly 100 vulnerable households of Scheduled Tribe to facilitate the research process and learnt valuable professional skills.

Lately, it was one of the proudest moments for her to qualify the central regional of the Nationwide Financial Literacy Contest held at NISM and score the 3rd rank.

During the course of her academic career, she also managed to accrue nearly 6 months of experience in CCM Volunteer Programme, a social initiative by the director of IIM, Indore. Here, initially started in the State Committee as the campus Ambassador and later was promoted to the National Team as the Head of 5 teams' altogether. Vaishnavi had additional responsibility to host frequent meetings and workshops that helped her excel as a professional.

In her academic life, she has been consistently raised as adaptable by professor and peers. Whether working on academic, extracurricular, or professional projects, she applies proven critical thinking leadership and technical skills.